**About Us**

Xplain2me was founded by well versed, resourceful and committed graduates

who commenced private tutoring in and around the province, effectively and

efficiently from 2009 till to date.

Ultimately imparting expertise, skills and knowledge has proved to be a successful

journey in empowering students from all sorts of communities at large. In essence

Xplain2me has successfully and primarily endorsed its motto “simplify your learning”,

which has subsequently been proved through our clients results.

Our mission is to operate the best specialty in the educational sector, in provision

of quality services. **We will optimize meeting our customers desired and ideal**

**expectations through:**

* Emphasizing training and development of our tutors so as to continuously enhance

our service delivery.

* Continuously equipping our tutors with the required assistive techniques to

appropriately propel the students in the right direction.

* Continuously and effectively having an upward communication between management

and clients.

* Sufficient relationship focus by growing and enhancing relations with our existing and

potential client.

* Adequate service recovery by listening and advocating our client complaints through

appropriate recovery mechanisms to alleviate service failures.

* Emphasizing the training and development of tutors so as to enhance our service design

and variability.

* leading our industries in the application of appropriate technologies.
* Delivering value to our customers, positive operating results and leading study techniques